

Attorney Docket No.: 42390.P9765x2

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED
CENTRAL FAX CENTER

SEP 09 2004

In Re Application of:

Anderson, et al.

Serial No.: 10/039,960

Filed: December 31, 2001

For: METHOD AND APPRATUS FOR
MESSAGE ESCALATION BY
DIGITAL ASSISTANTS

Art Unit: 2152

Examiner: Unassigned

Assistant Commissioner
for Patents
Washington, D.C. 20231

AMENDMENT AND RESPONSE

Dear Sir:

In response to the Office Action mailed June 9, 2004, Applicant respectfully requests the Examiner to enter the following amendments and to consider the following remarks:

CERTIFICATE OF TRANSMISSION

I hereby certify that this correspondence is being facsimile transmitted to the U.S. Patent and Trademark Office on the date shown below

By: *Serita Given* Date: September 9, 2004

Serita Evans